# ICD-UK Championships 2023 AGM Feedback and Summary of the Survey

# Championships 2023 - Entries

2022 – 2023	Possible entries	Actual Entries
Qualified Drivers	141	95
Invited Drivers - 8 drivers under 75% - lowest score 72.2%	38	16
Total	179	111

Championships	2022- 23	2021- 2022	Covid	2018 - 19	2017- 18	2016- 17	2015- 16	2014- 15	2013- 14	2012- 13	2011- 12
Qualified & Invited Drivers	179	184		181	183	169		150	191		
Actual Entries	111	124		131	140	144	156	135	150	135	132

# Major changes made since 2022

- Increased the number of Officials from the BC's Officials List
- Move the P&P Indoors (possible due to the second arena being extended)
- Moved the cones to a larger arena
- Made the obstacles 'wider'
- Moved the Secretary Office to the Indoor Arena
- Provided 'staff room' for volunteers
- Vet on site for the entire event.

# Championships 2023 – "The Cones"



Everyone was affected & upset by the incident

Competitors
Supporters
Officials
Volunteers
Organisers

### What the ICD Committee did

On the day

Communicated directly with the affected Competitors

Issued a public apology

ICD Website Facebook

Immediately after the event

Request for feedback sent to all officials & volunteers

Open survey published on Facebook

Collated, analysed & sent to ICD committee in May

Discussed during 3 ICD Committee meetings (May – June – August)

Discussed at Regional Organisers Meeting (September)

Agenda item for next ICD Committee Meeting (October)

# 5. Championships 2023 – Your top 10 feedback

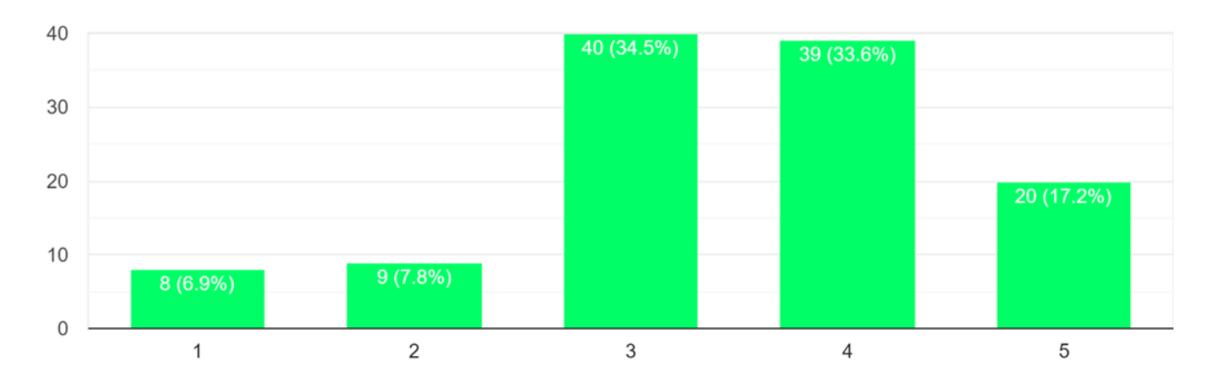
2024 Championships		
<ul> <li>Review how information is provided to competitors</li> <li>Reduce / avoid significant changes during the event</li> </ul>		
• Understood!		
<ul> <li>Ideas for improvements already planned - is linked to the timetable changes being discussed</li> </ul>		
<ul> <li>More modern timing units have already been purchased and can be utilised for the Championships</li> </ul>		
<ul> <li>Review of the details collected on entry form which the commentator team can use</li> <li>Increase commentator team</li> </ul>		
<ul> <li>Need to work within venue constraints but not impossible with additional support</li> </ul>		
Under discussion by committee		
• Will be discussed with venue 5		

The following slides collate and summarize the responses to the survey which was circulated after the Championships.

Thank you, everyone who responded, all 118 of you! FP

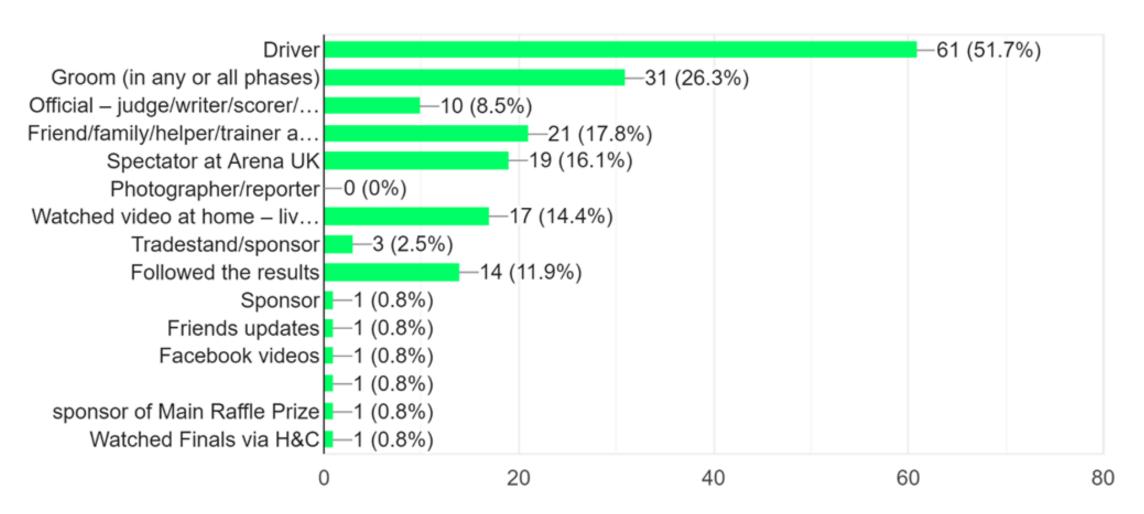
The more stars the better, one star to five stars.

1. How satisfied were you with the event overall? 1 - not so much, 5 - very satisfied 116 responses

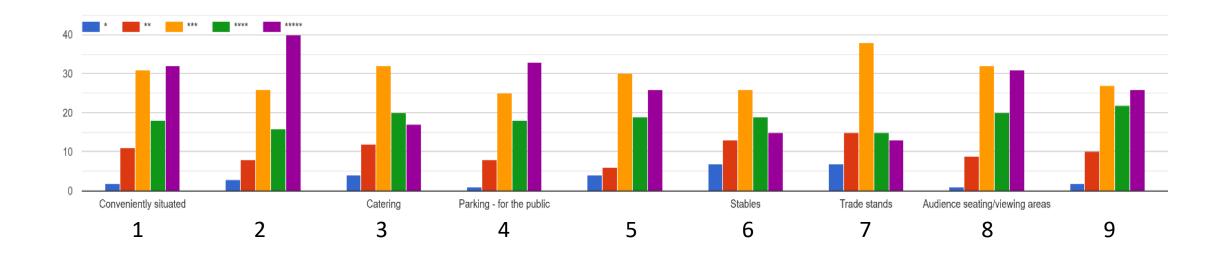


2. How did you 'take part' at the event or elsewhere (at qualifying events)? Please tick all that apply.

118 responses



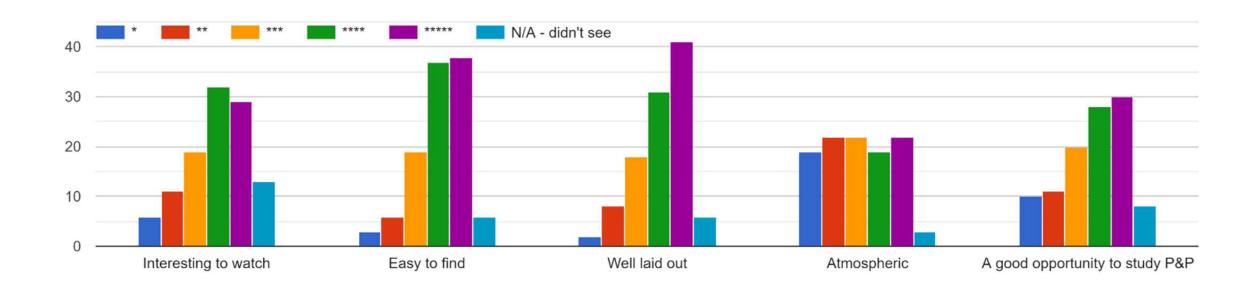
3. If you were not at Arena UK in person, please skip to Question 4. What did you think about Arena UK? The more stars the better.



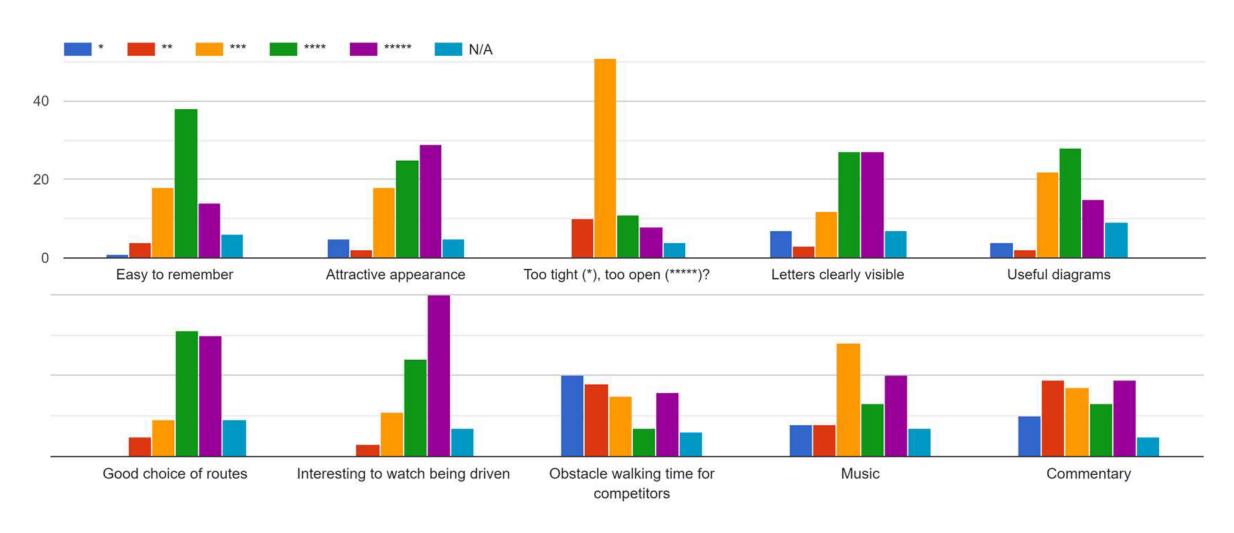
- 1 Conveniently situated
- 2 Signage how easy was it to find where...
- 3 Catering
- 4 Parking for the public
- 5 Parking for horse transport/hookups

- 6 Stables
- 7 Trade stands
- 8 Audience seating/viewing areas
- 9 Arena UK staff and services

4. What did you think about the Precision & Paces - arenas, layout, commentary, music...?

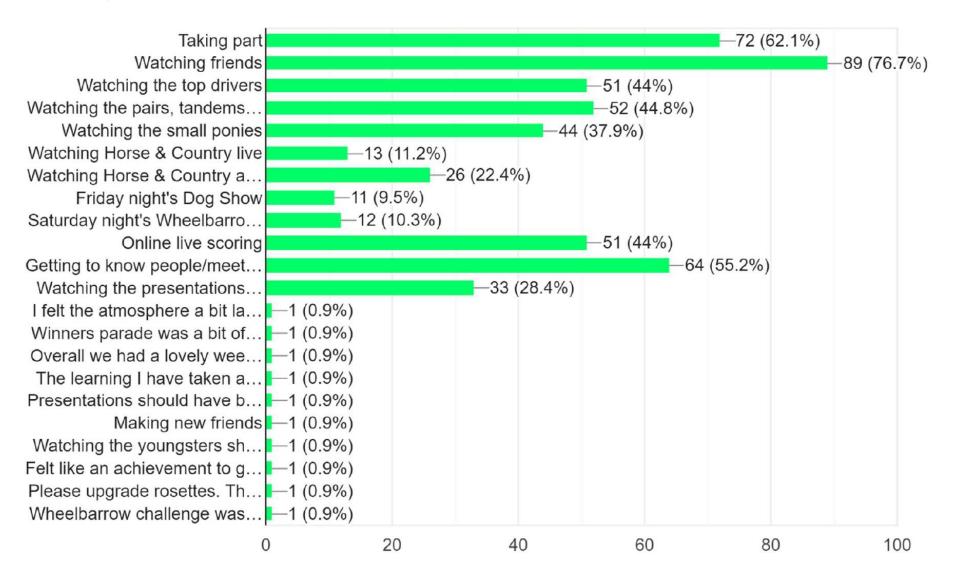


6. What did you think about the obstacles and layout, etc.? The more stars the better.

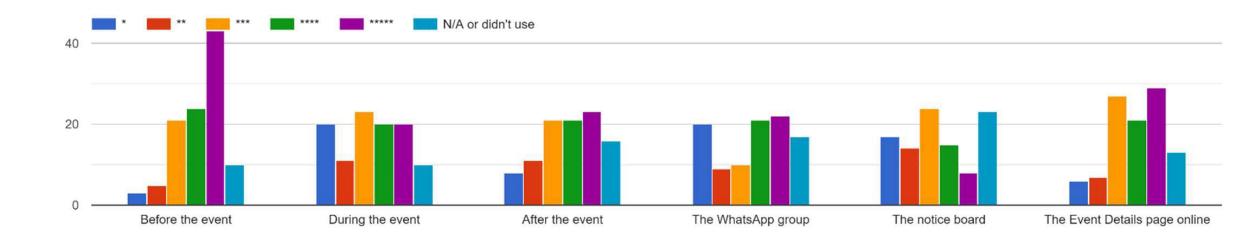


7. Whether you attended in person or not, what did you enjoy about your experience of the event? Please tick all that apply.

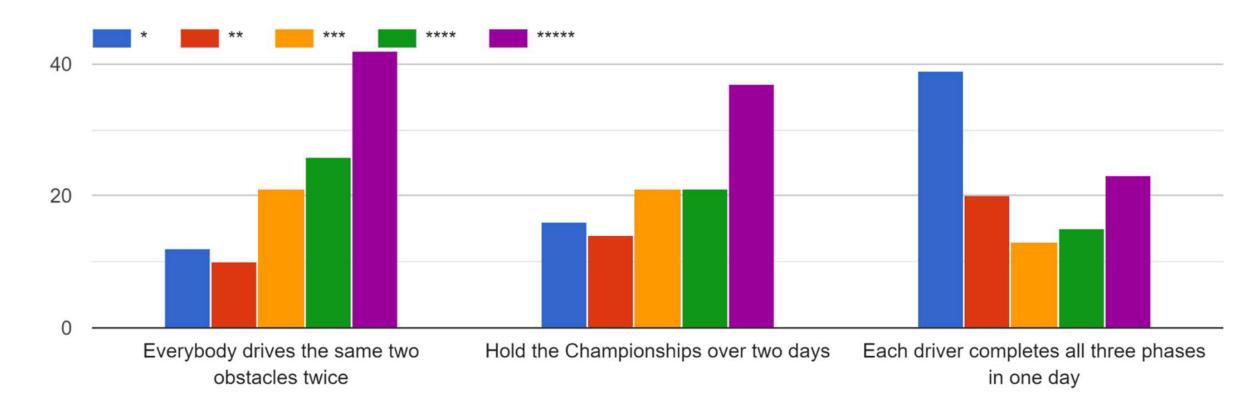
116 responses



8. Information before, during and after the event is important - about qualifying at local events, about entering, booking stabling, the venue (catering and facilities), and access to information at the event - running orders, timetables, res...nt Details page, results - it's all vital. How did we do? The more stars the better.



9. Thinking about changes we could make – still maintaining standards – to make the Championships more accessible, shorter (and cheaper), what do you think about the following ideas? The more stars, the more you agree.



"Thank you" to everyone who took part in the 2023 Championships - all our competitors, their grooms and supporters, organisers, officials, judges, stewards and all the volunteers: without you, they wouldn't happen.

Indoor Carriage Driving UK – www.indoordriving.co.uk